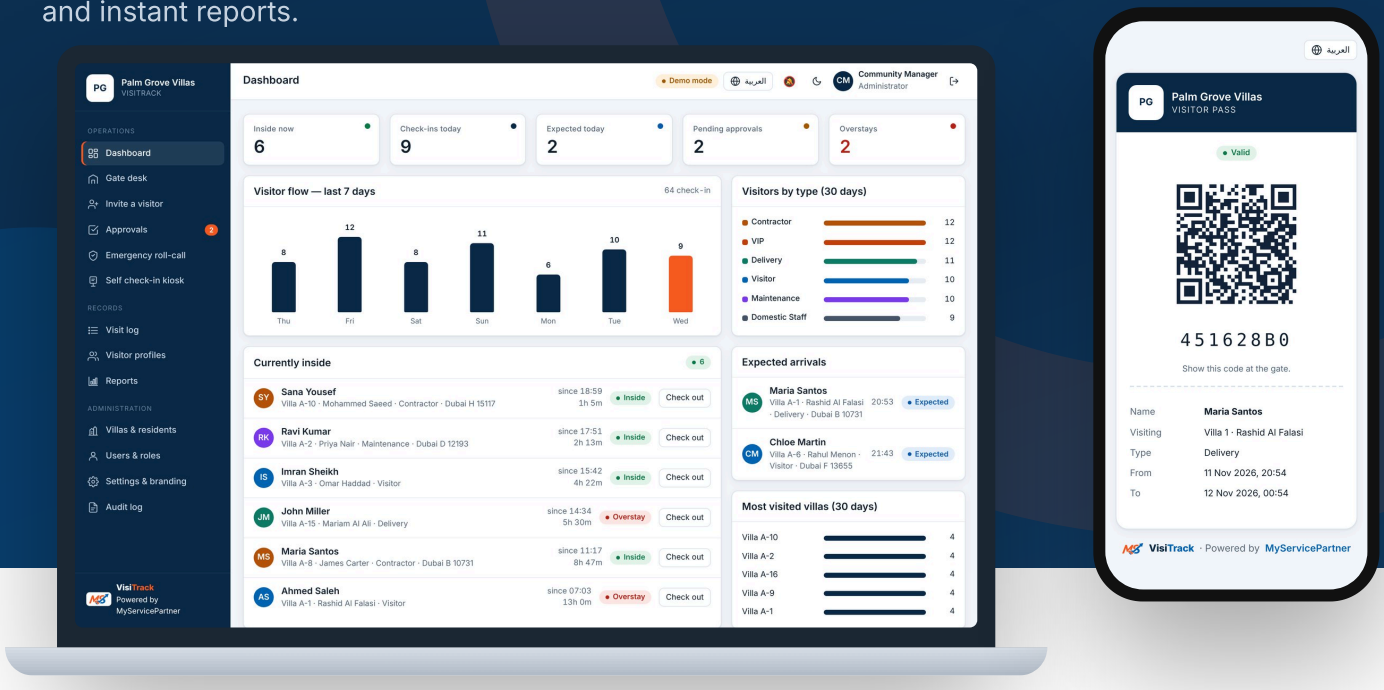
VisiTrack
by MYSERVICEPARTNER

Visitor Management System
نظام إدارة الزوار

Every visitor. Verified, recorded and accounted for.

Cloud visitor management for gated communities, office towers and commercial sites in the UAE — with Emirates ID reading, QR passes and instant reports.



Emirates ID reading
Chip reader or phone camera fills the form in seconds

QR passes & badges
Invite in advance, scan at entry and at exit

Cloud, any device
Reception PC, tablet or phone — nothing to install

Secure & PDPL-ready
Separate data per customer, automatic retention

BUILT FOR

Gated villa communities
Villa picker, residents approve guests

Office towers
Tenant companies, offices & employee to meet

Commercial sites
Contractors, deliveries & staff categories

SUPPLIED & SUPPORTED BY GNS TECHNOLOGIES

CERTIFIED BY SIRA TDRA

MYSERVICEPARTNER
Connecting Skills, Bridging Borders

FEATURES

Everything your gate needs, in one system

VisiTrack replaces paper logbooks and old single-PC software with a secure cloud system your guards, residents, tenants and managers can all use — in English and Arabic.

Fast gate check-in
- Walk-in check-in with villa or company picker
- Returning visitors found by name, phone or ID
- Live “inside now” list with overstay warnings

Emirates ID & document reading
- One-click chip reading with an ID card reader
- Name EN/AR, ID no., DOB, nationality, expiry and chip photo
- Or photograph EID, passport, visa or licence — AI reads it

Pre-registration & QR passes
- Residents and tenant companies invite guests in advance
- Visitors receive a QR pass link on their phone
- Guards scan the QR or type the pass code

Approvals
- Visitor types can require host approval
- Residents or companies approve or reject remotely
- E-mail alerts for invitations, approvals and arrivals

Self check-in kiosk & QR poster
- PIN-protected kiosk on a tablet at the gate
- Visitors scan a poster and register on their own phone
- Shorter queues at busy times

Visitor badges & QR check-out
- Printed 100 × 62 mm badge with photo and QR
- Scan the badge at exit to check out
- Automatic midnight check-out keeps counts accurate

Blacklist & emergency roll-call
- Blacklist with reason, checked at every entry
- Expired-document warnings
- Roll-call of everyone inside, with tick-off and print

Reports & audit trail
- Visitor report with photos — Excel and PDF
- Monthly detailed workbook, one sheet per category
- Dashboard, trends and a full audit log of every action

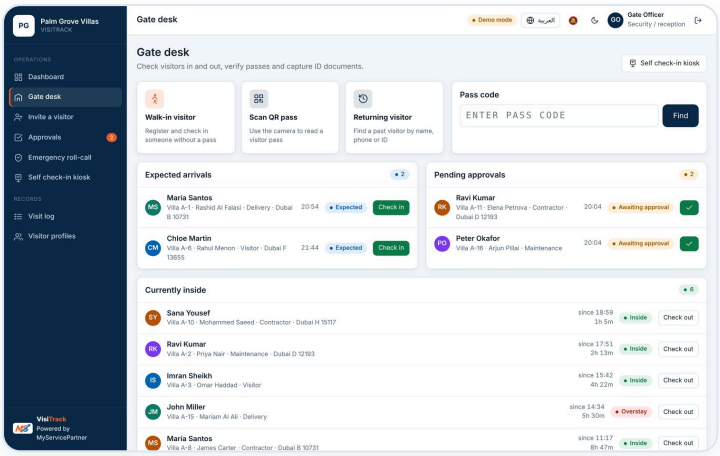
How a visit works

From invitation to exit — every step recorded

1. **Invite** — Host pre-registers the guest; QR pass sent to their phone
2. **Arrive** — Guard scans the pass or reads the Emirates ID at the gate
3. **Verify** — Blacklist and document checks; approval if required
4. **Badge** — Check-in recorded with guard name; badge printed
5. **Exit** — Badge scanned at exit — or auto check-out at midnight

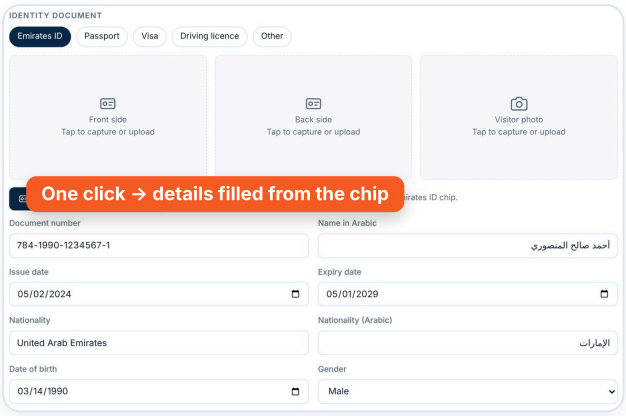
SEE IT IN ACTION

Simple for guards. Clear for managers.



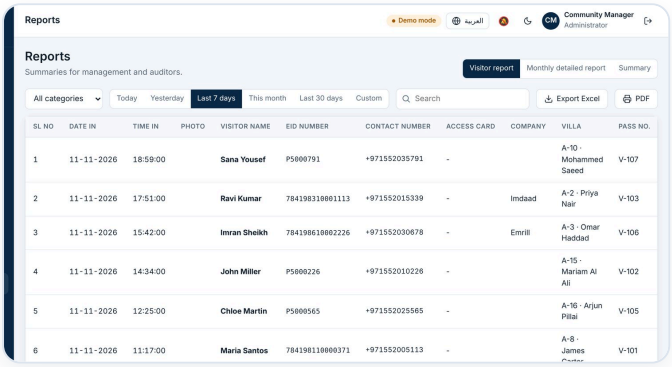
Gate desk

Walk-in, QR scan, returning visitor and pass code in one screen, with expected arrivals, approvals and everyone currently inside.



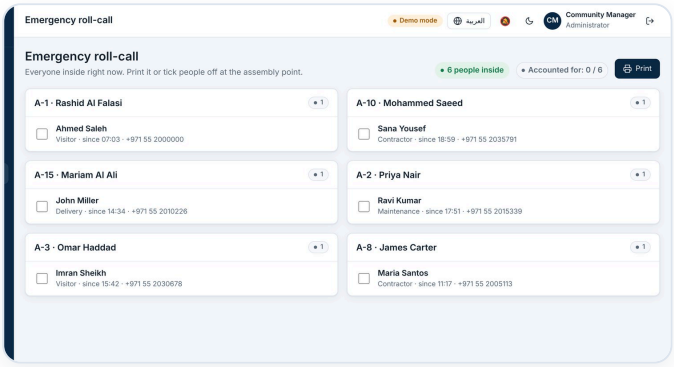
Emirates ID chip reading

Name in English and Arabic, ID number, dates, nationality, gender, job title and photo — no typing errors.



Visitor report

Filter by category and period; export to Excel or a printable PDF with visitor photos.



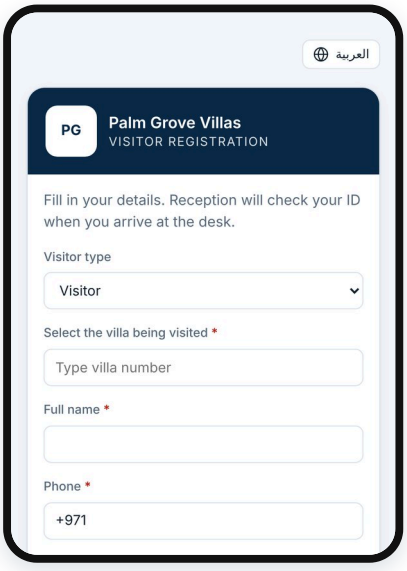
Emergency roll-call

Everyone inside, grouped by villa or company — tick off at the assembly point and print.



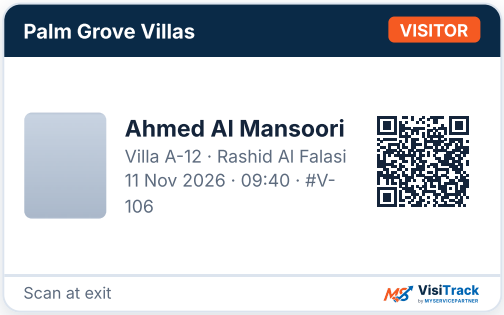
QR visitor pass

Sent to the guest's phone.



Self-registration

Scan the poster, fill in on own phone.



Printed visitor badge

100 × 62 mm label with the customer's logo, photo, villa or company and an exit QR code. Works with standard label printers.

WHY VISITRACK

Your brand. Your data. Always available.

Your brand, your setup

- Your logo, colours and name on every screen, badge, e-mail and report
- English and Arabic (right-to-left) interface
- Villa community or office tower mode
- Excel import of villas and residents, or companies and offices
- Your own visitor categories, purposes and approval rules

Roles for everyone

- **Administrator** — branding, users, villas/companies and reports
- **Security / reception** — gate desk, check-in and check-out
- **Resident or tenant company** — invite and approve their own visitors
- Welcome screen with the user's name and your logo at every login
- Audit log of every action by every user

Security & data protection

- Secure cloud hosting with encrypted connections
- Each customer's data fully separated
- ID scans and photos in private storage, short-lived links only
- Automatic deletion after your retention period — UAE PDPL (Federal Decree-Law 45/2021)
- Strong passwords with leaked-password protection

What your site needs

Internet connection	Any standard office or site connection
Reception PC or tablet	Windows 10/11 or tablet with Chrome or Edge
Emirates ID card reader OPTIONAL	HID OMNIKEY 3121 with the official ICP toolkit
Badge label printer OPTIONAL	e.g. Brother QL-800 / QL-820NWB, 100 × 62 mm labels
Kiosk tablet OPTIONAL	Any tablet on a stand at the gate

	PAPER LOGBOOK / OLD SINGLE-PC SOFTWARE	VISITRACK
Access	One reception PC only	✓ **Any PC, tablet or phone, from anywhere**
ID details	Typed by hand, often incomplete	✓ **Read from the Emirates ID chip or photo**
Check-outs	Many visitors never signed out	✓ **Badge scan at exit plus automatic midnight check-out**
Accountability	Guard names missing or generic	✓ **Real guard name and time on every entry and exit**
Reports	Manual, incomplete or cut-off PDFs	✓ **Complete Excel and PDF reports in one click**

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CERTIFIED BY SIRA TDRA MYSERVICEPARTNER Connecting Skills, Bridging Borders

See VisiTrack at your gate.

Book a free demo with your own villas or companies loaded. We supply, install and support the full solution — software, Emirates ID readers, badge printers and kiosks.

PRODUCT
www.myservicepartner.net

SUPPLY & SUPPORT
www.gnsglobalonline.com

Book a demo